

## Zurich's Spill Reporting Online System

Zurich's Spill Reporting Online System helps you tap into a team that is experienced in environmental emergency response, investigation and remediation of accidental releases of hazmat, diesel fuel and other regulated materials. Access to the system is available at no cost to current Zurich environmental transportation customers.

Sign up today by visiting  
[www.spillcenter.com/zurich](http://www.spillcenter.com/zurich)  
and choosing "enrollment"  
to create your password and ID.  
Or call 1-866-777-9810.

### Zurich

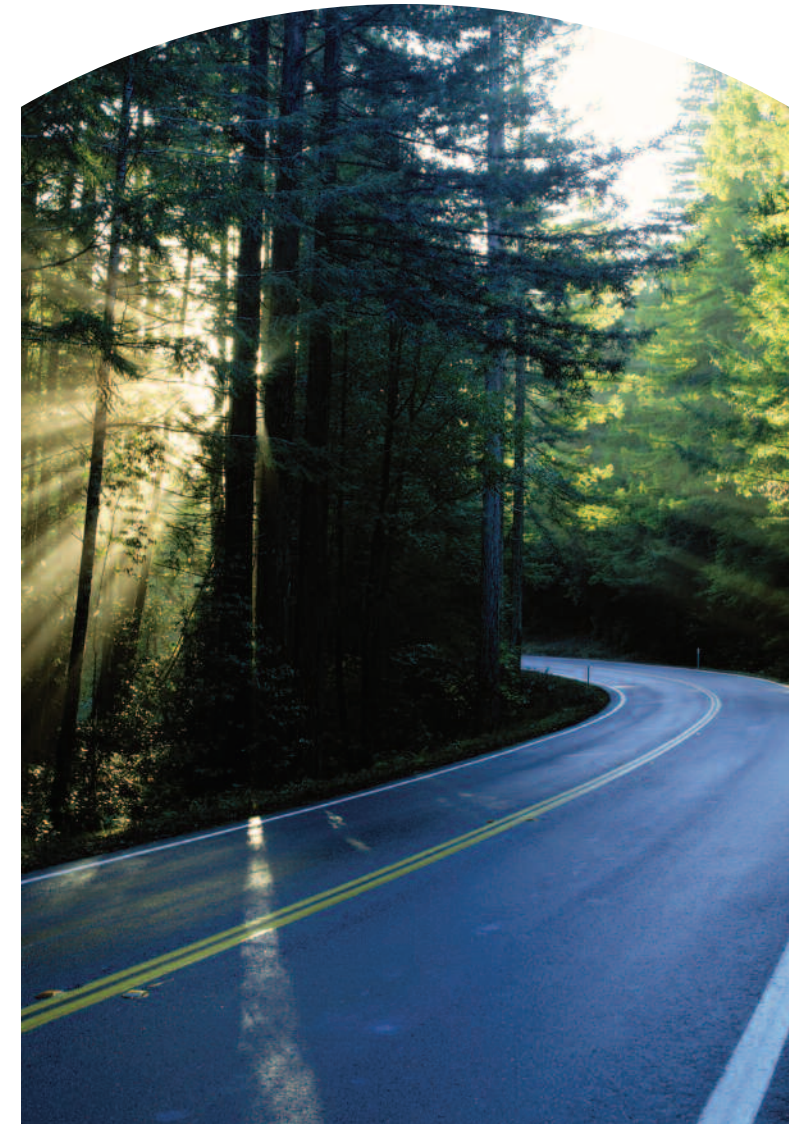
One Liberty Plaza, New York, New York 10006  
800 382 2150 [www.zurichna.com](http://www.zurichna.com)

This is intended as a general description of certain types of insurance and services available to qualified customers through the companies of Zurich in North America. Your policy is the contract that specifically and fully describes your coverage. The description of the policy provisions gives a broad overview of coverages and does not revise or amend the policy.

Insurance coverages underwritten by member companies of Zurich in North America, including Zurich American Insurance Company. Certain coverages not available in all states. Some coverages may be written on a nonadmitted basis through surplus lines brokers.

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Of course, whenever one of your cars or trucks is in an accident, your first concern has to be for the people involved. But any kind of spill that requires emergency environmental clean-up, whether from the fuel tank or load, can set off a complicated and potentially expensive chain of events.

That's why Zurich's environmental underwriting and claims departments developed Zurich's Spill Reporting Online System. Utilizing the resources of Spill Center®, a premier spill specialist company with more than 15 years of experience assessing and auditing spills, Zurich helps its current environmental customers with automobile policies to expedite release reporting, dispatch clean-up contractors, reduce costs and mitigate potential liability.

**Regardless of the extent of the spill. And at no additional cost to you.**

### Spill reporting simplified

If you are registered with Zurich's Spill Reporting Online System, you can report a spill online or by telephone 24 hours a day, seven days a week. Upon activating the system, once all pertinent spill information has been communicated, the information is sent electronically to the recipient list identified in your enrollment profile. Then, the Zurich Spill Reporting Online System searches a database of more than 3,000 qualified contactors throughout North America who are skilled and equipped to react to particular kinds of spills, which minimizes costs and liability.

You will be provided with the names of several contractors. So the choice is always yours. The scope of work for the spill is monitored in real time, to simplify the final auditing process. And every release, no matter how small, can be identified, reviewed and recorded immediately. So even if a release doesn't require urgent attention, no spill falls through the cracks. Generally, we request that you pay the clean-up costs within your deductible, then submit costs in excess of the deductible to Zurich, which processes covered payments to third parties.

### There's more to it than clean-up

But Zurich's service doesn't stop with clean-up. Our Spill Reporting Online System also coordinates assistance in completing local, state and federal release reports. Depending on the jurisdiction and type of spill, you could have to file up to a dozen different reports. With Zurich's Spill Reporting Online System, vital event information is collected once, consolidated and provided to the appropriate authorities upon your approval. Because the Spill Center constantly reviews and updates regulatory requirements, it will have up-to-date environmental regulatory requirements at the time of loss.

You can even arrange for notification of your internal spill team, to make the process even easier and more efficient. In addition, you'll receive a full electronic data package with all of the outgoing correspondence generated by the Spill Reporting Online System.

### Reporting a claim

**Reporting a spill to the online system does not constitute reporting a claim, nor does it guarantee that a spill is covered under your policy.** The Spill Reporting Online System is not intended to be a substitute for reporting claims as required by the policy terms and conditions. To report a claim, please refer to the Driver's Accident Reporting Kit and contact Zurich's Claim Reporting Facility at 1-800-987-3373.

Whether or not coverage is ultimately found to exist, Zurich's Spill Reporting Online System is intended to help you effectively and efficiently mitigate these types of claims.

### With Zurich's Spill Reporting Online System you get:

- Tracking of quickly changing environmental regulatory requirements
- Assistance with the coordination of clean-up activities from the initial response through release closure
- Coordination and filing of reports with regulatory authorities
- Notification of your in-house spill team, if requested
- Complete data package of outgoing correspondence

Additionally, this service is available within your deductible/SIR. This is a value-added benefit at no cost to you and is afforded regardless of the amount of necessary clean-up costs. This system will help facilitate timely investigation of the facts and circumstances surrounding the event.

### Focusing on your business

A vehicle accident that results in an environmental hazard is, for most businesses, an occasional occurrence. Yet every business that's on the road needs to be prepared for such an event. Zurich's Spill Reporting Online System helps you deal with spill emergencies without expending your own resources to build and maintain a spill emergency response system. With Zurich to assist with your emergency response – including reporting, response activation and documentation – you can focus on your business.

For more information, contact Zurich at 1-800-382-2150.